

### ASSESSMENT # 11

Total Marks: 30

1. Give short answers to the following questions: (24)
  - i. What is the meaning of promotion in the context of marketing?
  - ii. What are the three basic purposes of promotion?
  - iii. What are the various stages in the process of communication?
  - iv. What is 'noise' in a communication process?
  - v. What are the components of the promotion mix?
  - vi. List the various factors affecting the promotion mix.
  - vii. What is the difference between push and pull promotion strategies?
  - viii. How does the push strategy differ from the pull strategy? State some personal examples.
  
2. Compare the characteristics of the various elements of the promotion mix. (6)